



Driving hunger from our communities

Philabundance Drive-Thru Distribution FAQ Sheet

Due to the COVID-19 pandemic, hunger and food insecurity have steadily increased across the Delaware Valley. To combat the growing need in our region, Philabundance has increased the amount of food it distributes by nearly double, partnered with multiple organizations and entities to reach more people and is working round the clock to fight hunger in this time of crisis.

In response to the escalating need and the new normal of social distancing, Philabundance has opened a drive-thru style emergency food distribution site. This additional resource is aimed at providing food provisions to those in need by supplementing what clients have at home and purchase in store. Please see the FAQs below. If you have any additional questions, email contactus@philabundance.org.

1. What type of food distribution has Philabundance opened?

Philabundance has opened a drive-thru style emergency food distribution site free to the public. The primary goal of this new site is to safely distribute food to clients on a mass scale. Philabundance has adopted a 'truck to trunk' model, allowing for a minimal contact exchange and more clients obtaining provisions. This is in addition to Philabundance's network of 350 agencies and its partnership with [the City's 40 free food distribution sites](#)

2. When and where will the emergency food distribution be held?

The distribution will be held on Fridays, between 9:00 a.m. and 1:00 p.m., in parking lot **N** of Citizens Bank Park from May 29 to June 26.

3. Philabundance recently partnered with the City of Philadelphia and Share Food Program to open 40 free food distribution sites. Is this distribution part of Philabundance's partnership with the City?

Building from a successful partnership with the City, this Philabundance drive-thru food distribution site is an enhancement to the 40 City-supported food sites and supports regional food access. The City of Philadelphia has generously provided officers to assist with security and the flow of traffic for this drive-thru style distribution.

4. Why did Philabundance choose Citizens Bank Park's parking lot for the location?

Citizens Bank Park's parking lot was chosen as the site location because its size allowed Philabundance to safely accommodate a high volume of cars at one time with convenient access to highways and roads. The parking lot is also less than a mile from Philabundance, providing logistical ease. Free access to the site was provided by the Philadelphia Phillies, a long-time supporter of Philabundance's hunger relief efforts.

5. Do I need to bring identification, proof of income, etc. to be eligible to receive this food?

No documentation is required to receive emergency food from this site.

6. How many meals/people is this food meant to feed and for how long?

The boxes of food being distributed are considered provisions and are meant to supplement what clients have at home and purchase in store. Each person will receive approximately 35 pounds of food consisting of a combination of perishable items varying weekly.

7. What type and how much food will I receive?

Each vehicle will receive one share of food provisions (approximately 35 pounds of food) including a mixture of perishable items like produce, dairy and bread. The food will come in multiple boxes broken up by product type (dairy, produce, etc.).

8. I don't have a car. Can I walk/take public transportation to receive this food?

As this distribution is drive-thru style, Philabundance is only allowing those in cars to receive food to ensure the safety of clients, staff and volunteers. There will be flyers on site listing pantries and other food resources open on Fridays. People who do not have access to a vehicle are welcome to visit a Philabundance partner agency or one of City's 40 free distribution sites. For a comprehensive list of food resources near you, please visit whyhunger.org or auntbertha.com. Philadelphia County residents can call 311 or visit phila.gov/food/ to be connected with local resources.

9. I have people from multiple households in my car. Can we each receive food provisions?

Due to the volume of this distribution, Philabundance is only providing one share of food provisions per vehicle. Attendees with more than one household in a car will receive the allotted provisions per vehicle and be directed to nearby food resources for additional support. Because of the high demand for assistance, we must adhere to this policy.

There will be flyers on site listing neighboring pantries open on Fridays for clients to visit if they need more food. For a comprehensive list of food resources near you, please visit whyhunger.org, auntbertha.com and/or phila.gov/food/. Philadelphia County residents can call 311 to be connected to nearby resources.

10. How long will this distribution site be in operation?

The distribution site will operate every Friday from May 29 to June 26, weather permitting. If there is inclement weather, please check our [website](#) and social media channels for updates about the distribution.

11. Why is there National Guard and police presence at this food distribution?

Due to the size of this distribution effort and based on national best practice for drive through food distribution sites, the City requested State assistance with this effort. To this end, the state is providing National Guard and Civil Air Defense staff help with onsite logistics and distributing food boxes. This support removes the need for a large number of volunteers and allows Philabundance to focus on the food distribution without volunteer cancellation concerns.

The City of Philadelphia generously offered Philadelphia Police Department (PPD) officers to assist with the flow of traffic for this drive-thru style distribution and also to be on-site for public safety