

DIRECT TO AGENCY

Donation Guidelines

These guidelines apply to donations that go direct to agencies
(Ex: Grocers Against Hunger, convenient stores, produce markets)



DAIRY, EGGS & PERISHABLE BEVERAGES

- Refrigerated at 41F or below (NO freezing)
- Incomplete dozens of eggs are acceptable
- Dairy donations are accepted after the product date and before the following per category (see below)

≥ 3 DAYS	≥ 7 DAYS	≥ 21 DAYS
Fluid dairy (milk, half & half, etc.) Refrigerated juice, perishable beverages Soy milk, Cottage cheese	Cream cheese, Soft cheese Sour cream, Yogurt	Eggs, Butter Margarine, Hard cheese



PRODUCE

- At least 80-90% of the whole/ uncut produce must be usable
- Cut produce and bagged produce can be accepted up to 2 days past cut date
- Cut produce must be refrigerated at 41F or below
- Use discretion for quality



MEAT, FISH & POULTRY

- Meat must be frozen (freeze within 24 hours of product date)
- Frozen meat is accepted up to 180 days after product date
- Fish/seafood must be frozen prior to pickup
- Chilled raw meat is accepted on a case-by-case basis and must be prearranged with Philabundance team. If chilled:
 - Must be more than 24 hrs. before product date
 - Must be sorted by protein type (beef, chicken, pork)
- We **DO NOT** accept donations of meat/seafood meant to be consumed raw (ex: sushi, oysters)



FROZEN (VEGGIES, RETAIL PACKAGING, ICE CREAM, ETC.)

- Accepted up to 180 days after product date
- If double packaged, outer package damage is OK
- Product must be completely frozen prior to donating



DRY STORAGE / NON-PERISHABLE

- Soft packed (Ex: cereal, crackers, dried pasta, rice, etc.): Up to 60 days after product date
- Canned and jarred goods (Ex: soup, condiments, fish, etc.): Up to 180 days after product date

CONTINUED ON BACK



BAKED GOODS

- If frozen, accepted up to 3 months after product date
- If not frozen, we can accept your donation up to 3-5 days past product date (use discretion for quality)



DELI & PREPARED

- Fresh deli product can be accepted within 3 days of product date (Ex: potato salad)
- Prepackaged potato salads, coleslaws, etc. can be accepted within 1 day of product date
- Deli meat can be accepted within 3 days of product date, OR 180 days if frozen before product date.



NON-FOOD / NON-TRADITIONAL DONATIONS

- Baby food/ formula: only accepted before product date
- Non-food items may be accepted depending on the agency partner
 - This includes: paper products, personal items, cleaning supplies, laundry supplies, hygiene products, water, health items, etc.
- Cookware and appliances
- We **DO NOT** accept pet products, medicine, clothing, decorations, household items or seasonal items (Flip flops, greeting cards, etc.)



WE CANNOT ACCEPT

- Food packed in boxes previously used to hold meat
- Damaged, compromised or bloated packaging
- Off odor or discoloration on product (use discretion for produce)
- Food with signs of mold, fungus, insects or decay
- Thawed and refrozen product or product with freezer burn (packaging contains ice crystals)
- Broken or chipped glass in packaging
- Foods kept at unsafe temperatures
- Food packaged in USDA boxes
- Items without an ingredient list

QUESTIONS

Contact us at retailrescue@Philabundance.org or 215-339-0900 x1103, x1005.

Thank you for your donation!



Driving hunger from our communities